



Staff Attack Alarms

ComServe Technology Solutions Limited is an independent supplier, installer and maintainer of:

- Wireless (radio) and hard-wired nurse call systems and all accessories
- On-site pager systems
- Door access control
- Staff attack alarm systems
- CCTV Systems

Established since 2010, we specialise in supporting care, nursing & residential homes and private hospitals. With many hundreds of clients and customers all over the UK including Care UK, Black Swan Care Group and Athena Care Homes, to name but a few, we understand the care sector and can provide solutions tailored to your requirements.

Our team of fully qualified and specialist technicians are located nationally providing 24-hour, 365 day reactive service support. Each technician's service vehicle carries replacement parts so we can provide a responsive and efficient repair service.

We offer cost-effective annual PPM/service visits on all systems, with full system overview, recommendations and remedial's together with our system test & compliance certificate, all WITHOUT the cost of a service agreement. The ComServe Head Office is located in King's Lynn, Norfolk where we have a dedicated inhouse sales, admin & management team responding to customer enquiries. Specialist sales account managers are also available for pre-arranged meetings and product presentations at your premises, anywhere from Aberdeen to Penzance.



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medicare
SYSTEMS

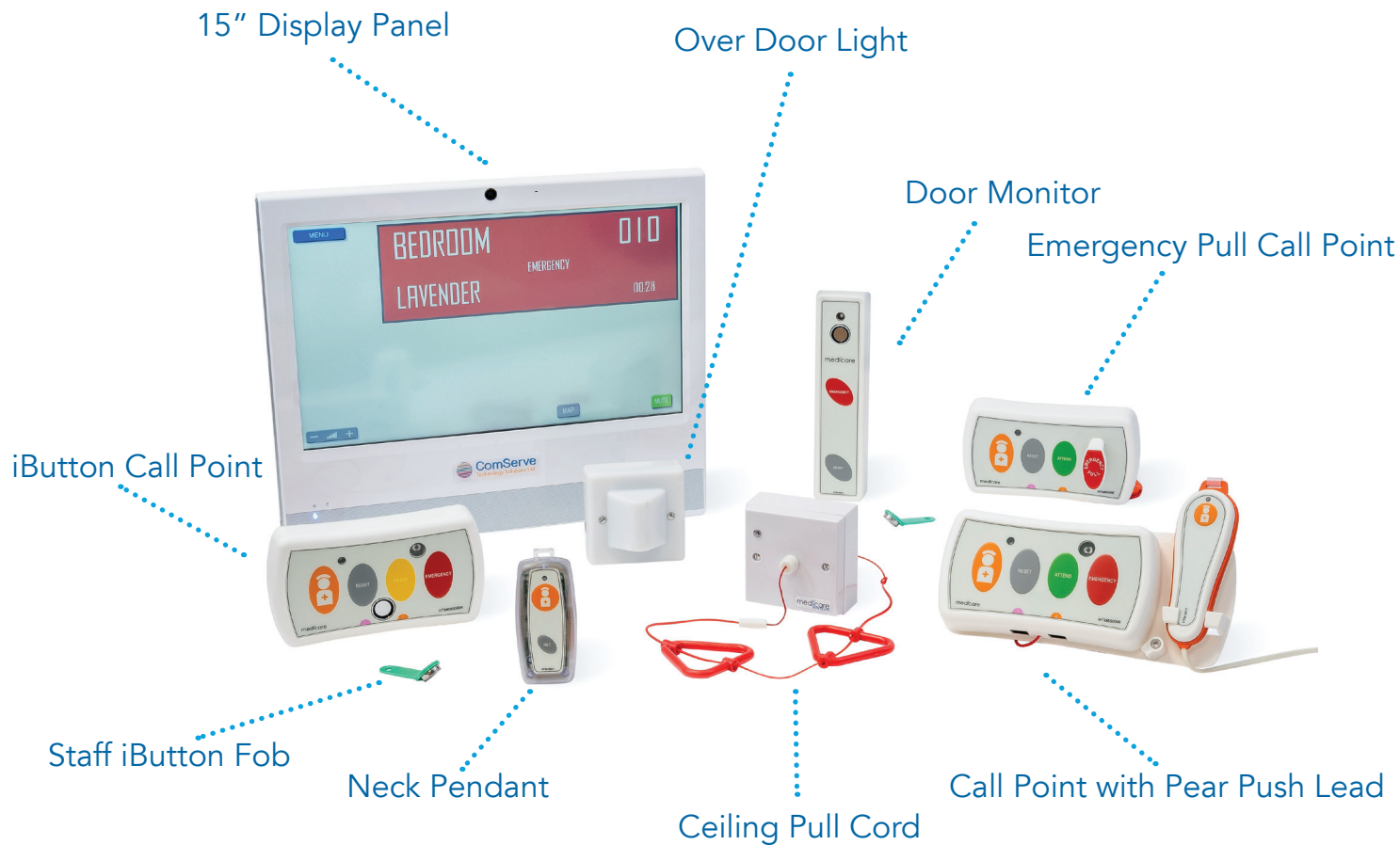
The Medicare Wireless (Radio) Nurse Call Bell System is a state-of-the-art communication solution designed specifically for healthcare facilities, including hospitals, care, nursing/residential homes, and assisted living centres. It offers true flexibility and convenience of a Wireless (Radio) Solution, allowing for streamlined installation and scalability.

The system utilises call points that can be placed in residents' rooms, en suites and communal areas. These call points are wall mounted, providing residents with a convenient way to request help.

The system is integrated with centralised 15" displays which can be located where staff members can monitor calls from residents. The console can display the exact location of the call, enabling staff to provide prompt assistance. Different types of calls can be assigned different priority levels, ensuring that critical requests receive immediate attention.

The Medicare Wireless Nurse Call System can be integrated with other healthcare systems, or staff messaging systems such as pagers. When pagers are integrated this streamlines communication and ensures that relevant information is distributed to the care team, even if they are away from the nurse station or display panel.

Overall, the Medicare Nurse Call System offers a reliable and efficient means of communication between residents and healthcare providers. With its wireless capabilities and advanced features, the system provides a comprehensive solution for effective communication and care.



For enquiries please call 01553 603666

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Products

medicare
SYSTEMS

Display Screen



Medicare's 15 inch display panels include; colour backlit screen, numeric or alphanumeric display option. Optional functions include: location map setting, sounder, user-editable information, call accept, zoning, function buttons and call logging.

HTM4100

Call Point



This model has an automatic monitor function for situations such as bed occupancy monitoring. All Medicare's call points and labels are easy-clean and contain anti-microbial additives, helping to maintain infection control standards.

HTM6500iR

Call Point



This model has an automatic monitor function for situations such as bed occupancy monitoring. The call point is also designed to withstand the rigours of the toughest care environment. This unit can be easily armed and disarmed using an iButton fob.

HTM6500iBiR

Call Point



This model has a Red Emergency Pull switch and is HTM compliant, the model is also supplied with a pull cord and two sockets as standard. This model has an automatic monitor function for situations such as bed occupancy monitoring.

HTM6500E

Door Monitor



Medicare's Door Units are designed to provide an easy to operate monitoring system for internal and external doors. The unit can be easily armed and disarmed using an iButton fob. When the door unit is armed the alarm is then activated by opening the door.

HTM6504iB

Pear Push Lead



When the Orange button is pressed a call is activated on the nurse call system from residents to staff and reassurance is given via the red LED light built into the pear push hand set.

HTM6017

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Products

medicare
SYSTEMS

Ceiling Pull Cord



Ceiling Mounted pull cord enables the activation of a call when a wall mount is not feasible, the ceiling pull cord pairs with any other call point to enable the reset of the call, ideal for use in bathrooms with centralised baths.

HTM6005

Wrist Pendant



This lightweight rechargeable pendant is a portable nurse call product which can be programmed to transmit either a call, assistance or emergency type of event, depending on the situation of use.

HTM6542

Neck Pendant



This lightweight neck pendant is a portable nurse call product which can be programmed to transmit either a call, assistance or emergency, depending on the situation of use, The soft fabric lanyard features a strain release clip for safety.

HTM6541

Signal Booster



The Medicare RTX enables receivers and transmitters to be installed anywhere within those parameters or radio footprint. Power requirements non-switched socket outlet 240v a.c

HTM4031

Over Door Light



Medicare's ODLs can be paired with a number of different call points and are controlled by wireless technology. The light will illuminate Orange, Green, Flashing Yellow, Flashing Red or Flashing Blue dependant on the call type that has been activated by the paired call point. **HTM6032**

Wall Brackets



Holstered wall bracket for use with HTM6500 series call points with the HTM6017 pear push leads. **HTM6511**

Non holstered wall bracket for use with HTM6500 series call points **HTM6512**

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courtney thorne
CARE TECHNOLOGY

The Courtney Thorne Wireless (Radio) Nurse Call Bell System is a communication solution specifically tailored for healthcare facilities, care, nursing, residential and assisted living centres.

It provides an advanced and flexible wireless (radio) setup that offers the convenience of streamlined installation, scalability, and eliminates the need for complex wiring installations yet still giving seamless communication and efficient reporting features.

As healthcare facilities grow or change their layouts, the Courtney Thorne Wireless (Radio) Nurse Call Bell System can easily expand to accommodate new areas and additional devices installed without the constraints of wired installations.

This scalability ensures that the communication system remains adaptable and future-proof, supporting the evolving needs of the facility.

Touch Display Panel

Numeric Display Panel

MicroTouch Display Panel

Door Monitor

Booster

Call Point

Call Point with Pull Cord

Pear Push Lead

Wrist & Neck Pendant

Ceiling Pull Cord

Pear Push Lead

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Products



Touch Panel



The C-T Touch gives you the ability to personalise your Nurse Call System, enabling you to safeguard your home by managing your call data for evidencing.

30219

Microtouch Display Panel



The MicroTouch Display is ideal for communal areas and corridors, allowing staff to view multiple calls on screen at once and enabling them to decide the most appropriate response.

30463

Connect View



The Display Panel features a large, clear, wide viewing angle display with volume control, standby battery and fitted on a swivel bracket.

30576

Door Guard



The Door Contact is installed onto the door and activates when the door is opened. A key operated timer system gives staff the ability to pass through the door without it alarming.

30379

Connect Call Point



The Call Point allows calls from residents and staff. Typical staff call types include Assistance, Emergency, Visit and Staff Present.

30597

Wrist & Neck Pendant



The lightweight pendant comes with a wrist strap or neck anti-ligature lanyard, giving you flexibility in tailoring your approach to care and offering independence to your residents. The pendant is IP67 rated and is both waterproof and dustproof.

30385

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Products

Pear Push Lead



Pear Push Lead is a simple, individual call device designed specifically for patients with restricted movement. With an easy operating interface connected to any call point, it allows staff to see the precise location of any pear call, or if it has been removed.
30011

Pear Push Lead



Pear Push Lead is a simple, individual call device designed specifically for residents with restricted movement. With an easy operating interface connected to any call point, it allows staff to see the precise location of any pear call, or if it has been removed.
22117

Ceiling Pull Cord



The Ceiling pull cord is typically located in en-suites and bathrooms to allow residents to make calls. Features include an anti-microbial wipe clean cord which is replaceable.
30390

Booster

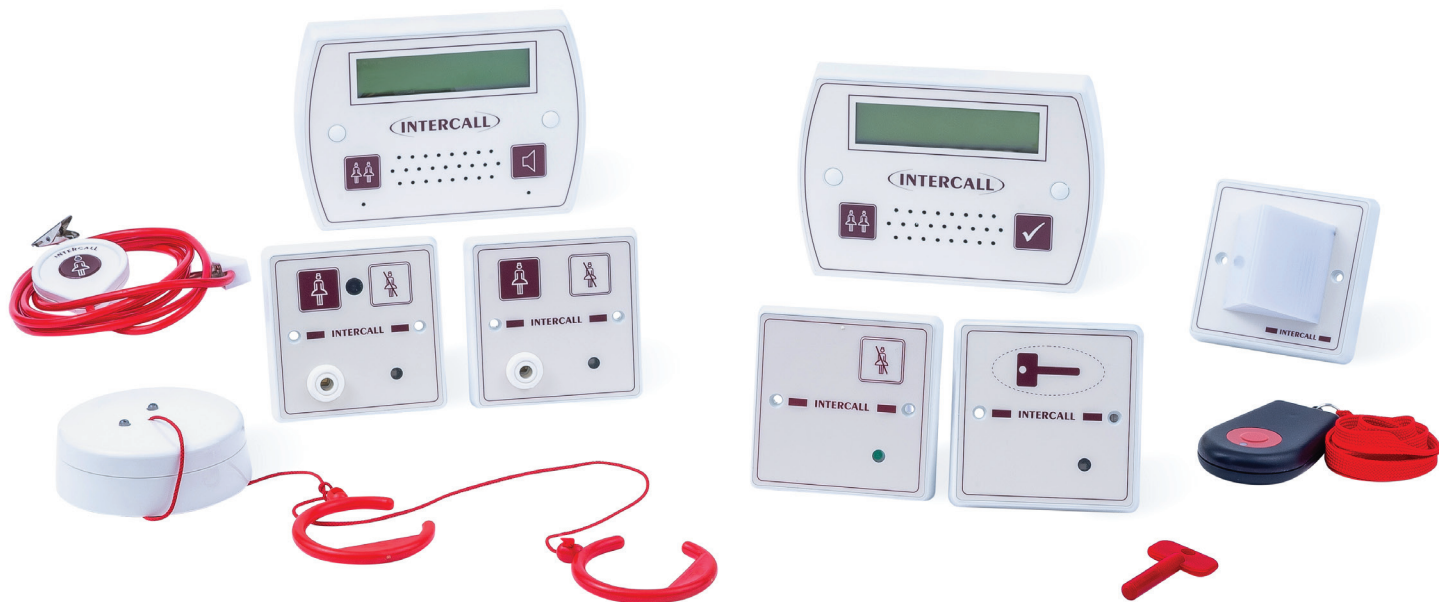


The booster is designed to extend the coverage and improve the performance of nurse call systems and ensure that calls for assistance from residents or staff are reliably transmitted.
30396

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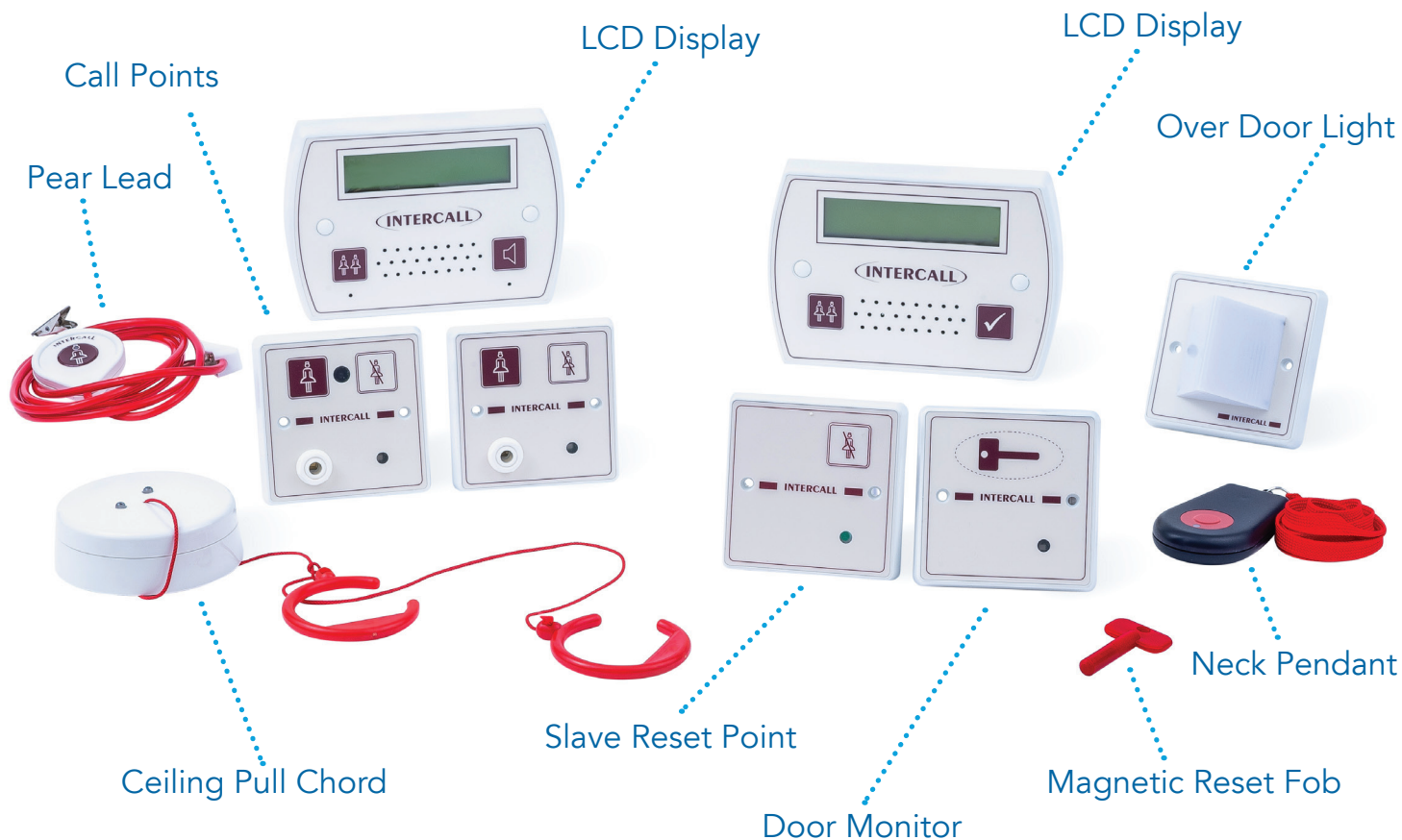
 **intercall**

The Intercall 600/700 Wired Nurse Call Bell System provides efficient and reliable communication between patients and care staff, streamlining the delivery of care and enhancing patient safety.

The Intercall 600/700 Wired Nurse Call Bell System offers a range of components and features to meet the unique needs of healthcare environments.

These include call points, corridor lights, ceiling pull cords, and display panels. Call points are hard wired into resident's rooms or other areas where assistance may be required, allowing residents to activate calls for help.

Corridor lights provide visual indications to alert staff members of active calls and help them identify the location requiring attention.



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Products 600 & 700



LCD Display



The 2 line backlit LCD provides a clear textual indication of the call location, identity of the caller and the alert level. Clear and easy to use this staff communication tool is packed full of helpful features, keeping care staff well informed of all system activity.

L628

LCD Display



Positioned in areas where calls need to be shown and heard. Firstly and foremost, it provides a two-way Speech communication with the caller. A secondary feature allows an audio page facility to all other displays and to other speech call point with staff members present. **L758**

Call Point



A call point is required for every individual call location on the system. It features five levels of call, multi-colour re-assurance LED and 'call follower' sounder. The industry standard jack socket will accept pear leads, pressure mats, portable radio triggers and a host of other devices. **L622**

Call Point



The L722 is a call point with infrared functionality to allow residents and staff to make a call via the TIR4 Infrared Pendant from up to ten metres from the call point. This Non-Audio Call Point incorporates 5 levels of call. **L722**

Over Door Light



Over Door Lights provide an instant visual aid for alerts and calls from patient rooms. Located outside rooms and along corridors, the Over Door Light provides a clear visual status of any room or area.

L746

Door Monitor



If you need to protect fire doors, entrance & exit doors or other sensitive areas, the L733 is the ideal solution. The unit is controlled with a key token, which performs all functions when brought near the token detection area on the front panel. **L733**

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Products 600 & 700



Ceiling Pull Cord



The Ceiling Pull Switch is designed for use in a bathroom environment. The Pull Switch is wired to a central call point which provides the call address and reset function. The unit is ceiling-mounted and sold complete with a surface box.
CS1

Neck Pendant



The infrared trigger is worn by residents and allows access to the call system at all times. It will trigger any Intercall 700 series call point within range and can be configured to generate different levels of call.
TIR4

2-4m Pear Lead



The Pear Lead is a simple, individual call device designed specifically for patients with restricted movement. With an easy operating interface connected to any call point, it allows staff to see the precise location of any pear call, or if it has been removed.
NP2i/NP4i

Data Log Interface



The IP470 provides an IP platform for Intercall 600/700 systems powered by the older generation power supplies. This IP platform captures the date and time of system activity, and allows greater connectivity and integration for legacy systems to benefit from the latest IP product releases.
IP470

Slave Reset Point



Intercall Slave Reset Points are generally located by the door of a bedroom to enable staff to reset the call point and to register as staff present.
SRP

Slave Call Point



The unit features a call button, pear lead jack socket and re-assurance indicator.
SCP

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20

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The Intercall ONE Wired Nurse Call Bell System is an advanced communication solution designed for healthcare facilities, offering a reliable and efficient means of communication between patients/residents and caregivers. This system serves as an ideal replacement for the Intercall 600/700 series, providing enhanced features and improved functionality.

The Intercall ONE Wired Nurse Call Bell System incorporates a range of components and features to optimise communication and streamline workflow. It includes call points, corridor lights, ceiling pull cords, and display panels. It also serves as a direct replacement to the Intercall 600/700 series by using the existing wiring, ensuring a smooth transition from the previous system.

With the Intercall ONE Wired Nurse Call Bell System, healthcare facilities can benefit from advanced features and improved performance, which makes it an ideal solution for new builds. The system offers enhanced reliability, ensuring that calls for assistance are promptly received and attended to. It provides clear communication channels between patients/residents and caregivers, optimising response times and enhancing overall patient care.

Products One



Call Point



One Series call points are ideal for use in care environments as the main communication points for staff, patients or residents.
120

Display Panel



Using the latest in low power LCD technology, the discreet alarm panel features a crystal-clear backlit call display with user controls to scroll nurse call activity clearly in order of alert level and receipt.
128

Infrared Call Point



One Series call points are ideal for use in care environments as the main communication points for staff, patients or residents. The addressable call point features tactile buttons and universal jack socket to lightweight pear leads to generate an alert.
122

Over Door Light



LED Over Door Lights provide an instant visual aid to nursing staff for alerts and calls from patient rooms. Located outside patient rooms and along corridors, the Over Door Light gives clear visual status and improved awareness of the alert.
126

Neck Pendant



A stylish mobile call device paired to the nurse call system, comfortably worn around the neck with safety breakaway cord, providing discreet, reassuring confidence to the user, free to enjoy life.
182

Pear Push Lead



The antibacterial pear lead is a simple individual call handset that is wired to a Call Point. Its durable clip fastens securely to sheets or bedclothes, ensuring that it is always within easy reach, particularly important for people with restricted movement.
172

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Products One



Care Card



Care management teams can configure individual cards via an easy to use programmer, assigning staff ID cards with the appropriate user name and access level. Staff response and movement in the care facility are recorded, helping prove good care is happening.

904

Ceiling Pull Cord



The Pull Cord features a built-in call reassurance LED, which gives the patient or resident an immediate visual indication that their call has been successfully generated and that help is on the way.

973

Access Point



The Access Point is a simple, cost effective, wireless ID security system. Using the latest NFC (Near Field Communication) technology, the Access Control Point allows hospitals and care facilities to manage access to sensitive and restricted areas.

124

Passive Infrared Detector



The PIR silently detects, records and monitors resident movement for security and access control or bed monitoring.

176

For enquiries please call 01553 603666

The Intercall Touch Wired Nurse Call Bell System is a state-of-the-art communication solution designed for healthcare facilities. This advanced system offers cutting-edge features and technology to optimise communication and improve residents' care. The Intercall Touch Wired Nurse Call Bell System utilises a user-friendly touch screen interface, providing intuitive navigation and easy access to essential functions. With its modern and sleek design, the touch screen display enhances the overall user experience and simplifies the operation of the system.

The Intercall Touch Wired Nurse Call Bell System offers a wide range of features to support efficient communication between residents and caregivers. It includes call points, corridor lights, ceiling pull cords, and display panels. These components work seamlessly together to facilitate quick, effective and reliable response to residents requests for assistance, which makes it an ideal solution for new builds.

The Intercall Touch Wired Nurse Call Bell System also offers advanced functionality safeguard sensor enabling the system to track the presence of residents in rooms where the resident is prone to falling or wandering at night. Positioned on the ceiling the Safeguard sensor passively monitors bed occupancy using thermal imaging detection to provide accurate motion readings.

Products Touch



Call Point



The entry level call point, suitable for most care environments. The sleek wall mounted design is simple to use for both staff and residents. The call point acts as a central hub for the room whether positioned alongside the bed or in more general areas. **920**

Call Point



The Call Point Standard has enhanced features such as the Care Card to identify staff and their actions, radio pairing to wearable calling devices and a built in display to provide call information. **922**

Touch Display



This assists care staff with monitoring whilst notifying them of calls and alerts on the system, allowing them to decide and select the most appropriate response. Multiple displays can be installed, depending on the size and individual needs of the care facility. **948**

Access Point



The Access Control Point controls the door locking mechanism at a variety of entry points and raises an alarm on the call system should there be unauthorised access. Vulnerable patients and their family can rest assured knowing they are safe from unauthorised visitors. **924**

Pear Lead



The Pear Lead is a simple, individual call device designed specifically for patients with restricted movement. With an easy operating interface connected to any call point, it allows staff to see the precise location of any pear call, or if it has been removed. **972**

Wearable Call Point



The Wristband Transmitter is a stylish portable call device that's ideal for both care home residents and assisted living inhabitants. Its lightweight, comfortable design allows users to get on with their day-to-day lives safe in the knowledge that help is close at hand. **982**



Products



Wireless Monitor



Upgrade your falls programme with the latest wireless technology from Fall Savers®. The NEW Fall Savers Wireless Monitor can be used with wireless bed, chair or floor sensor pads and a range of optional wireless peripherals to meet the needs of the person in your care. **51000**

Infrared Monitor



This Monitor emits an infrared beam and triggers an alarm to alert a caregiver when movement is detected. Typically used by a bedside or mounted to a door, the Fall Savers Infrared Monitor is versatile, simple to set up and is easy to use. **91170**

Chair Pad



For use with the Fall Savers Bed/Chair Pad Transmitter to activate alert wirelessly on the Fall Savers Monitor when a person's weight moves off the sensor pad. **51700**

Bed Pad



For use with the Fall Savers Bed/Chair Pad Transmitter to activate alert wirelessly on the Fall Savers Monitor when a person's weight moves off the sensor pad. **51800**

TreadNought Carpeted Floor Sensor Mat



The TreadNought Carpeted Floor Sensor Mat is compatible with most nurse call systems, it simply connects to your system activating a standard call when a resident steps on it. **TN212/TN213**

TreadNought Floor Sensor Pad



The TreadNought® Hybrid Floor Sensor pad is built to last with a durable construction. This floor sensor can be used either as a wired floor sensor for direct connection into most nurse call systems or can be used with the Floor Pad Transmitter to activate alert wirelessly on the Fall Savers Monitor. **TN100**

For enquiries please call 01553 603666

Products



Floor Pad Transmitter



For use with TreadNought Hybrid Floor Sensor Mat for wireless communication with the Fall Savers Monitor.

51160

Bed/Chair Transmitter



For use with Fall Savers Bed or Chair Sensor Pads for wireless communication with Fall Savers Monitor.

51170

Wireless Chair Package



Fall Savers Wireless Chair Package Includes;

Wireless Monitor
Wireless Chair Sensor Pad
Chair/Bed Pad Transmitter.

51002

Wireless Bed Package



Fall Savers Wireless Bed Package Includes;

Wireless Monitor
Wireless Bed Sensor Pad
Bed/Chair Pad Transmitter

51001

Wireless Bed & Chair Package



Fall Savers Wireless Bed & Chair Package Includes;
Wireless Monitor
Wireless Bed Sensor Pad
Wireless Chair Sensor Pad
Two Bed/Chair Pad Transmitter

51004

Wireless Floor Package



Fall Savers Wireless Floor Package Includes;
Wireless Monitor
Treadnought Hybrid Floor Sensor Pad
Floor Pad Transmitter

51003

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Battery

- ✓ Lasts up to 2 Years
- ✓ Battery-Low Alert

Durable Construction

- ✓ Made of High-Grade Aluminium
- ✓ Heavy Duty Foot Switch
- ✓ Splash Proof



Dual Purpose

- ✓ Can be used with a floor mat or chair sensor pad.
- ✓ On bed table at night.

Adaptable Movement Sensor

Tells you immediately when a resident attempts to leave their bed, has left their bed, or when a resident exits their room.

For enquiries please call 01553 603666

What is the Live-Link Movement Sensor?



The Live-Link Movement Sensor is an aid to fall prevention for residents and service users in care, nursing & residential homes.

Many residents have specific requirements which involves purchasing a wide range of accessories however, the Live-Link Movement Sensor negates this requirement, as this one durable, easy to use and reliable unit can be used for a multitude of purposes.

Whether that's to alert when residents sit up in their bed, leave their bed or leave their room.

The Live-Link Movement Sensor is constructed from high grade aluminium, splash-proof and

incorporates a heavy-duty foot switch for the carer to activate or deactivate the sensor.

Live-Link Movement Sensor is compatible with any Nurse Call system.

The back of the sensor includes 2 ports, for connection of the nurse call system and to incorporate the residents floor mat or chair sensor pad.

It's easy to install with a Plug and Play system by using a wired connection on the back of the sensor leading straight into the residents nurse call point.

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Big Red Button

Big red buttons for nurse call systems are essential components used in healthcare facilities to enable residents to request assistance or summon a nurse in case of an emergency.

These buttons are typically placed within reach of residents and assists people who may have visual impairments, motor skills impairments or physical disabilities.

They are compatible with all nurse call systems and can be supplied wired or wireless.



Design

Big Red buttons are designed to be large and easily identifiable, featuring a bright red colour to ensure they stand out and are easy to locate. The size and colour help to make them highly visible, even from a distance or in dimly lit environments.

Activation

When pressed, the big red button sends a signal to the nurse call system, alerting staff that assistance is required in the resident's room. This signal is often accompanied by an audible alert or notification at the nurses' station or on handheld devices carried by staff members.

Customisation

Depending on the specific needs of the healthcare facility and its patients/residents, the functionality and features of the big red buttons, can be customised. This includes programming different response levels for various types of calls. A range of coloured button tops are available and can be easily changed to suit the needs of the individual.

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The Harvest Healthcare HLV301S is a seat alarm device designed to enhance resident safety in healthcare settings.

This type of device is commonly used in conjunction with chairs or other seating arrangements to alert caregivers when a resident attempts to leave or requires assistance.

Compatibility: The HLV301S seat alarm is designed to be compatible with a range of chairs and seating arrangements commonly found in healthcare facilities.

This chair pad is compatible and plugs straight into Medicare Nurse Call Systems.

Functionality: The HLV301S typically consists of a sensor pad or pressure-sensitive mat that is placed on the seat of a chair. When the resident stands up or moves off the chair, it triggers an alarm signal on the nurse call system, alerting staff to attend to the resident's needs.



Installation: Installation of the HLV301S seat alarm is simply a "plug and play" connection to the nearest nurse call room call point.

Benefits: By using the Chair Pad, staff will be notified when a resident strays from their chair. The 2 second activation allows enough time for a resident to be found and risk of injury prevented. They provide an additional layer of safety and support for residents who may be at risk of falls or mobility issues.

Harvest HLV 301S Mattress Pressure Pad



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The Harvest Healthcare HLV301M Mattress Pressure Pad was primarily designed with the aim of reducing resident falls in care, residential and nursing homes. The pressure pad fits underneath a mattress, detecting any time the resident leaves their bed. The nurse call system alerts staff to check on the residents, reducing the likelihood of falls and subsequent injury.

Compatibility: The HLV301M Bed Pad is designed to be compatible with a range of beds, under or on top of the mattress. This bed pad is compatible and plugs straight into Medicare Nurse Call Systems.

Installation: Installation of the HLV301M bed pad is simply a “plug and play” connection to the nearest nurse call room call point.

Benefits: By using the bed pad, staff will be notified when a resident strays from their bed. The 2 second activation allows enough time for a resident to be found and risk of injury prevented. They provide an additional layer of safety and support for residents who may be at risk of falls or mobility issues.

Harvest HLV 301M Mattress Pressure Pad

Bed Pressure Mat



The Frequency Precision Airlet™ Bed Pressure Mat alerts your nurse call system as soon as someone gets out of bed. The mat is positioned under the mattress and is full length for increased comfort and reduced false alarms.

- It bends naturally as the bed changes shape.
- Covers full area of a single bed with very few alarms.
- Works under all mattresses and overlays.
- Fully waterproof design.

For more information please call
01553 766688

Chair Pressure Mat



Compatible with almost any nurse call system including:
Medicare, Courtney-Thorne, Aidcall, C-Tec
Intercall & Quantec

The chair leaving alarm system is air operated and monitors the change in pressure on the mat when an individual gets out of a chair.

The system only activates when there is a significant pressure change therefore minimising false alarms. The sensor covers the whole area of the seat using a pressure mat placed underneath or on top of the chair cushion.

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Control



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Alert Systems

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